



**Choosing the right Non-abusive Psychological and Physical Intervention program** is critical in ensuring that human service staff are well trained and prepared to defuse, intervene and manage potentially volatile situations.

Neil Dunnigan is pleased to provide the following guide to assist anyone in selecting the program which best meets your training requirements, while ensuring reasonable safeguards, quality and defensible training and addressing risk management issues. He invites comparison of his specialty program, When Words Are Not Enough and is always pleased to discuss your training needs.

Areas to Consider	When Words Are Not Enough... a course on non-abusive psychological and physical intervention	Program #2	Program #3
Instructor and years teaching this program	<p><b>Neil Dunnigan</b></p> <p>Over twenty years of knowledge and experience teaching non abusive psychological and physical intervention.</p>		
Instructor Credentials	<p>Thirty years of study and application in the field of applied human movement and physical control.</p> <p>Independent behavioural intervention consultant to government and community programs since 1983</p> <p>Developed Alberta government course for Child Care staff, in use since 1983</p> <p>Writer and technical director of supplementary training video, produced by Access Network</p> <p>Court accepted expert witness re use of force</p> <p>6<sup>th</sup> degree black belt and master instructor in traditional karate</p>		
Program Philosophy	<p>Focus on maintaining dignity and showing respect</p> <p>Emphasis on safety of individual, staff &amp; bystanders.</p> <p>Promotes use of least restrictive intervention, yet most effective technique possible</p> <p>Accountability by promoting defusion and limiting physical restraint to emergency situations or approved programming</p> <p><u>Note:</u> Joint locking and pain compliance not taught, as they are beyond the scope of non-abusive strategies</p>		
Areas Addressed	<p>Underlying motivation factors</p> <p>Indicators of potential danger</p> <p>Verbal and non verbal defusion strategies</p> <p>Practical, basic physical intervention techniques- solo &amp; team</p>		
Methodology	<p>Discussion of behavioural theory and situational examples, demonstration of techniques and practice- solo and with partners</p>		
Frequency and type of Participant Injuries	<p>Rare and minor in nature- sore muscles, occasional bruising. No physical injuries requiring medical attention.</p>		
Professionalism and credibility	<p>Many written testimonials available. Extremely positive evaluation responses for over 20 years.</p>		
Training hours and Certification	<p>Eighteen hours of program time, usually over three days Full participation and attendance results in Certificate of Participation, recognized by Alberta government staff development professionals.</p>		
Other Training Options	<p>Six hour refresher course available throughout the year</p> <p>Complimentary consultation appointments are available</p>		
Training Location	<p>Various options. High quality training facility available in Edmonton, at Neil Dunnigan's School of Karate.</p> <p>Organization's training site is also an option.</p>		